



WISCONSIN WOMEN'S CORRECTIONAL SYSTEM ANNUAL REPORT

July 1, 2015-June 30, 2016

Warden Deanne Schaub

**TAYCHEEDAH CORRECTIONAL INSTITUTION
MILWAUKEE WOMEN'S CORRECTIONAL CENTER
ROBERT E. ELLSWORTH CORRECTIONAL CENTER**

TABLE OF CONTENTS

<p>Message from WWCS Warden & Administrative Team.....3</p> <p>WWCS Purpose Statement4</p> <p>WWCS Guiding Principles4</p> <p>Taycheedah Correctional Institution5</p> <p>Interesting Facts5</p> <p>History6</p> <p>Accomplishments 6</p> <p>Institution Programs 9</p> <p>Social Services.....9</p> <p>PSU9</p> <p>MSMU10</p> <p>AODA.....10</p> <p>Education10</p> <p>Vocational10</p> <p>Vocational Production10</p> <p>Harris Hall Community Service.....11</p> <p>Recreation.....11</p> <p>HSU11</p> <p>Psychiatric Services11</p> <p>Reclassification Review Committee.....11</p> <p>Assessment & Evaluation.....12</p> <p>Records.....12</p> <p>ICRS13</p> <p>Religious Services/Programs14</p> <p>Security & Safety.....14</p>	<p>Milwaukee Women’s Correctional Center 15</p> <p>Interesting Facts 15</p> <p>Accomplishments..... 15</p> <p>Collaboration Efforts 17</p> <p>Restorative Justice 17</p> <p>Community Service..... 17</p> <p>Volunteers 18</p> <p>Programs..... 18</p> <p>ERP 18</p> <p>ASHA..... 18</p> <p>Work Release 18</p> <p>Education..... 18</p> <p>Education Release Program 19</p> <p>Pre-Release Curriculum..... 19</p> <p>Robert E. Ellsworth Correctional Center 20</p> <p>Interesting Facts 20</p> <p>Accomplishments 20</p> <p>Collaboration Efforts 22</p> <p>Restorative Justice 22</p> <p>Community Service..... 22</p> <p>Volunteers 22</p> <p>Programs..... 23</p> <p>Treatment Programs..... 23</p> <p>Program Participation & Completions 23</p> <p>ERP 23</p> <p>Work Release Program..... 23</p>
--	--



MESSAGE FROM THE WWCS WARDEN AND ADMINISTRATIVE TEAM

Welcome to the Fiscal Year 2016 Annual Report for July 1, 2015 to June 30, 2016. This report recognizes and highlights all the hard work and dedication of staff in the Wisconsin Women's Correctional System (WWCS). Our goals are to provide female inmates a safe and secure environment which is gender responsive and utilizes gender specific strategies to assist in successful inmate transition and return to their families and communities. Throughout the year, our dedicated staff met many new challenges and worked professionally and collaboratively in meeting our goals.

Fiscal year 2016 brought a number of opportunities, challenges and changes to the Women's System that is outlined in this report. The population of the Women's System continues to increase. WWCS continues to emphasize programs to assist in preparing the women for successful re-entry into the community.

As you read through this report you will find that the structure and programs of the WWCS facilities provide them with an opportunity to improve their chances of living a crime-free productive life upon their return to the community. We focus on community safety promoting inmate preparation for their re-entry into the community. Offense related programming, education and the pre-release curriculum have been a major focus in preparing for their release.

We are proud of all the community service activities that are occurring at all the WWCS facilities. The inmates are learning how to be a good community member and the importance of making our communities safe.

There are numerous day to day challenges, opportunities and achievements that occur as a result of staff's commitment to their profession in WWCS. Professional communication, teamwork and a positive attitude are the main contributors to the many accomplishments and successes in WWCS.

As you read this report, you will find there are many diverse operations that take place in the WWCS and the accomplishments are not all inclusive. On behalf of the Wisconsin Women's Correctional System staff, we proudly present our Annual Report.

**Deanne Schaub
WWCS Warden**

**Jennifer McDermott
WWCS Deputy Warden**

**Pamela Zank
MWCC Superintendent**

**Michelle Hoffman
REECC Superintendent**

Wisconsin Women's Correctional System

PURPOSE STATEMENT

The Wisconsin Women's Correctional System will provide female inmates a safe and secure confinement in an environment which is gender responsive and which utilizes gender-specific guiding principles to assist in positive growth through treatment, education, and appropriate supervision, thereby fostering a successful transition for their return to their families and communities.

GUIDING PRINCIPLES

- Create an environment based on safety, respect, and dignity
- Develop procedures, practices, and programs that are relational to children, families, significant others, and the community
- Address substance abuse, trauma, and mental health issues through comprehensive, integrated, and culturally relevant services and appropriate supervision
- Provide women with an opportunity to improve their socio-economic conditions
- Establish a system of comprehensive and collaborative services to assist in successful re-entry and community supervision



TAYCHEEDAH CORRECTIONAL INSTITUTION

751 County Road K, P.O. Box 1947

Fond du Lac, WI 54936-1947

920-929-3800

Warden Deanne Schaub



INTERESTING FACTS

TCI Opened:	1921	Bed Capacity:	752
Number of Acres:	50	Current Population:	876 (As of 6/30/16)
Security Level:	Maximum/Medium	Uniformed & Non-Uniformed Staff ⁱ :	398

Annual Operating Expendituresⁱⁱ:

General Operating budget	\$1,396,121
Fuel & Utilities	\$1,342,204
Maintenance & Repair	\$316,649
Goods & Services for Inmates (Variable Non-Food)	\$659,179
Institution Food	\$12,95,356
Capital	\$268,931
Purchase of Services (Programming)	\$226,862

Inmate Wages:

Institution	\$390,898
Project Crew	\$11,124
Work Release	\$1,291,530

Obligations/Collections:

Child Support	\$35,094
Court Ordered	\$36,492
VWS / DNA	\$78,477
Institution Restitution	\$7,634
Room	\$223,760
Board	\$71,200
Transportation	\$171,806

Inmate Revenue Accounts:

Collected the following revenues from inmates for their use/participation in various activities

Telephone Commission (184)	\$58,781
Other 166 Accounts	\$197,563

ⁱ. (This includes Permanent, Bureau of Health Services, and Limited Term Employee Staff).

ⁱⁱ. (Budgetary statistics reflect TCI, MWCC, and REECC).

HISTORY

Taycheedah's history began in the early 1800's; in 1837 James Duane Doty, the Wisconsin Territorial Governor, purchased land on what is now Taycheedah Correctional Institution (TCI). He established a home in Fond du Lac and built the Doty house in 1839, and to this day it stands on the institution grounds. He named the area "Taycheedah", an adaptation of the Indian word "Teecharrah", meaning "camping place". Doty translated the word to mean "our home". The Doty house was built nine years before Wisconsin reached Statehood in 1848 and is currently the oldest house in Fond du Lac County. In April 1997, the Doty Homestead was designated as a historic site by the Fond du Lac Historic Preservation Commission; this is still currently being utilized for inmates to have extended visits with their children so they can have a more home like setting.

In the early 1850's, female inmates were housed in the Wisconsin State Prison which is known today as Waupun Correctional Institution (WCI). In 1912 work began on the female facility, but it was not until 1921 that the Wisconsin Industrial Home for Women was opened. Those first women were committed mostly for so called "crimes against morality" while repeat and more violent or serious inmates were housed at the prison in Waupun. In 1933, the Wisconsin Prison for Women opened. It was located adjacent to the Industrial Home and the women who had been at Waupun were transferred here. There were two separate facilities operating on the same grounds, and in 1945 the two consolidated and were given the name Wisconsin Home for Women. In 1975, the Legislature changed the name to Taycheedah Correctional Institution. In October 1992, Governor Thompson's Prison Construction Plan authorized construction of a new 12' fence with razor wire and electronic detection. August 21, 2005 all of the female facilities combined and officially became the Wisconsin Women's Correctional System (WWCS).

ACCOMPLISHMENTS

Buildings and Grounds

- Abrahamson Housing Unit – Replaced front entrance concrete.
- Infirmary Project – Final drawings approved in June 2016.
- Addams Hall – Constructed new four-compartment shower room on 3rd floor.
- Dorm North – Completed inmate shower remodeling project.
- Energy Reduction \$1.8 Million Project – 95% completed.
- Heating Plant – Replace of Institution Softeners- project completed.
- Started new STAR Maintenance Program for service requests.
- Cross-Gender Announcement Systems installed in all Housing Units.

Business Office

- Processed over 1,800 requests for purchase and purchase orders.
- Processed approximately 4,000 invoices/transactions for payment.
- Processed approximately 330 staff travel vouchers.
- Processed approximately 9,392 disbursements requiring checks to be issued on behalf of inmates.
- Processed almost 32,000 transactions for state collections.
- Receipted over 19,600 money orders/checks for inmates.
- Processed over 1,091 inmate checks for release.
- Sold over 4,440 photo tokens to visitors.
- Processed 1,360 offender work program assignment placement forms.

Canteen

- Switched to Contracted Canteen.
- Held several fund raising events including: holiday orders, chicken dinner, Cousin Subs, Girl Scout Cookies, and Culver's ice cream sales.

Store

- Received over 1,359 deliveries from vendors.
- Purchased institution supplies and maintained (an average of \$250,000) inventory to provide smooth, continuous operations of departments and the institution.

Education

- 29 students graduated with GED/HSED.
- Six students graduated with 5.09 HSED.
- 47 Vocational Graduates.
- One graduation ceremony was held for all vocational/ academic students in FY16
- 23 inmates from TCI participated in the UW-Oshkosh Inviting Convicts to College program during Fall 2015 and Spring 2016 semesters.
- 236 students completed teacher-taught Re-entry Modules.

Food Service

- Served over 1,017,514 meals while maintaining an average cost of \$0.83 per meal (\$848,993.28).
- As a community service, over 2750 lbs. of left over foods were packaged, labeled, and provided to a local food bank (Broken Bread, Food Distribution Program).
- Seven institution gardens were planted and maintained by inmate garden workers with fresh vegetables and herbs to be utilized by the Food Service Department to offset the cost of purchasing fruits, vegetables, and dry herbs/spices. These consisted of:

Tomatoes	Cabbage	Cantaloupe	Eggplant	Dill
Green	Green	Watermelon	Hot Peppers	Oregano
Peppers	Beans	Leaf Lettuce	Snap Peas	Thyme
Cucumbers	Broccoli	Summer	Carrots	Parsley
Radishes	Winter	Squash	Chives	
Spinach	Squash	Zucchini	Basil	

A total of 20,870.80 pounds of fruits, vegetables and herbs were harvested from the seven gardens. A profit of just under \$1,000 was made from sales of vegetable and flower plants to visitors and staff.

Health Services Unit (HSU)

- Completed over 48,166 (decrease in number due to no longer including med pass as an appointment) on-site healthcare appointments and sick calls (MD, NP, or RN).
- Responded to and provided urgent and emergent care on 1,245 occasions.
- Physicians and Nurse Practitioners performed over 791 new intake physical exams.
- Dispensed over 91,696 dictation prescriptions.
- Processed over 5,284 labs.
- Performed 450 onsite x-rays.
- Performed 180 on-site ultrasounds.
- Completed 561 on-site optometry examinations.
- Arranged and completed over 2,078 offsite specialty clinic visits.

- Provided nearly 191 onsite digital mammograms.
- Dental department performed nearly 3,002 dental exams and treatments.
- Dental hygienist completed over 444 routine cleanings.

Human Resources (HR)

- Human Resources personnel provide services to the following employees in WWCSⁱⁱⁱ:
 - TCI employs 398 staff.
 - MWCC employs 25 staff.
 - REECC employs 135 staff.
 - Total employees = 558.

ⁱⁱⁱ. (Employee statistics include Permanent, Bureau of Health Services (BHS) and Limited Term Employment (LTE) staff members on site at these locations).

Employee Services Program (ESP)

- The TCI ESP committee involves various staff across disciplines to sponsor projects for staff participation throughout the year. The committee's goal each year is to complete at least one project a month focusing on wellness for the employees and opportunities for staff to work together and to give back to the community.

Inmate Complaint Examiner (ICE)

- Total number of accepted complaints filed at TCI for FY16 was 1,069 compared to 813 total complaints in FY15.
- Complaints returned to inmates for not meeting Administrative Code 310 specifications for filing totaled 1,141 for FY16.

Continuous Quality Improvement (CQI) Council

- Conducted bi-monthly meetings, instituted procedures outlining committee activities, and implemented a TCI annual CQI plan.
- Developed and initiated the 2016 CQI plan.
- Audits have led, in several cases, to quality improvement interventions ranging from policy modification to further staff training utilizing best practice guidelines.
- 12 CQI projects were opened and 20 were closed; both categories were reviewed and evaluated by the CQI Council.

Monarch Special Management Unit (MSMU)

- 22 inmates graduated The Strength Program (Dual Diagnosis).
- MSMU continues to take referrals of inmates that have physical needs. These inmates are provided services by the Recreation Therapist.
- MSMU continues the ability to offer at least ten hours of programming to each inmate. Several Evidence-Based Programs have been added as program offerings for the MSMU inmates such as Seeking Safety, Moving On and Trauma Recovery and Empowerment (TREM).
- Each inmate referred to MSMU has had a personal Treatment Plan developed.
- Inmates may now be recognized for going above and beyond and be placed in gold phase, allowing them certain privileges.
- MSMU inmates may now work in jobs outside of the unit (i.e. kitchen, recycling) as part of their Treatment Plan.

Psychological Services Unit (PSU)

PSU staff completed

- Over 788 clinical intake interviews

- Over 12,658 documented clinical contacts
- Had more than 692 clinical contacts for inmates in observation status
- Facilitated an estimated 7,000 hours of group therapy during this reporting period.
- Instructed Suicide Prevention Training for all institutional staff.
- Provided placement for four Doctoral level interns under the DOC's American Psychological Associate (APA) approved internship program.

Psychiatric Services

- One CQI project was completed.
- This was an audit of the incorporation of psychiatric diagnoses onto the medical record's problem list.

Psychiatric Service Components:

- New Intakes Seen 357
- Emergent/Urgent Visits 50
- Total Clinic Visits 4,923

The Psychiatry Supervisor position was filled for WWCS. Psychiatry Services is fully staffed at the close of the fiscal year.

Records

- Processed offender files and calculations for record high population.
- Reclassification of Institution Registrars to Correction Sentencing Associates-Senior.
- Assisted with Random File Audit involving all Records Offices within the Department of Corrections.

Security

- All Security staff received annual training by using a one day training block. Training in the spring consisted of Weapons Requalification and Incapacitating Agents update. Training in the fall consisted of Principles of Subject Control (POSC), Suicide Prevention, Mental Health, Fire Science, Scott Air Pack, TIC, AED and CPR.
- Monthly suicide prevention drills were conducted on rotating shifts.
- Monthly Fire Drills were conducted on rotating shifts.

INSTITUTION PROGRAMS

SOCIAL SERVICES

Social Services continued to offer a variety of management services affecting the unique needs of the female inmate's incarceration, rehabilitation efforts, and successful return to the community.

PSYCHOLOGICAL SERVICES UNIT (PSU)

TCI is entrusted with the challenge of providing treatment to incarcerated female inmates. Traditional treatment approaches often neglect issues unique to female inmates. PSU staff provided female inmates with programs geared specifically towards women's issues.

Approximately 88% of inmates housed at TCI are identified as having some form of mental illness. Approximately 39% are diagnosed with a serious mental illness including major depressive disorder, bipolar disorder, psychotic disorders, and behavioral disorders which significantly impact the inmate's ability to function effectively. Slightly more than 61% of inmates

are diagnosed with less significant mental health needs including anxiety disorders, adjustment disorders, and less disturbing mood disorders. Eighty-six percent of the mental health caseload (76% of all inmates) is prescribed psychotropic medications.^{iv}

^{iv}. (Percentages based on December 2016 data).

MONARCH SPECIAL MANAGEMENT UNIT (MSMU)

MSMU is a 66-bed specialized management unit for inmates who have been referred due to mental or emotional problems and/or cognitive deficiencies, or who have a special need identified by medical staff or via other means requiring specialized care. The unit is managed by a Corrections Program Supervisor in collaboration with a Security Supervisor who seek consultation with the Psychology Manager and Psychiatry Supervisor. Program components are highly individualized and consider the inmate's security, daily living, clinical, medical, educational, offense related, and rehabilitative needs. Each inmate has an individual treatment plan that is reviewed every six months, or prior if deemed necessary, by the Treatment Team.

THE ALCOHOL AND OTHER DRUG ABUSE PROGRAM (AODA)

AODA is specifically developed for women in recovery and works towards empowering women to make healthier life choices.

EDUCATION

Educational programming at TCI reflects the needs of the female inmate with the intention of enhancing basic education, providing practical job skills, and helping inmates acquire attitudes and self-direction needed to perform ethically and productively in the community upon release. Inmates can participate in academic and vocational education in Simpson Hall while at TCI. In addition, the school offers library services, correspondence education, and computer assisted instruction as well as teacher-taught re-entry modules.

VOCATIONAL

The Moraine Park Technical College (MPTC) certifies vocational programs offered at TCI. Credits earned are transferable to the Wisconsin Technical College System for continuing education. Inmates earn certificates or diplomas from MPTC upon completing one of the following TCI taught programs:

- Cosmetology Program
- Dental Laboratory Technician Program
- Building Maintenance and Construction Program
- Office Software Applications Program

VOCATIONAL PRODUCTION

Cosmetology Program: Cosmetology students improved their skills and earned on-the-job training hours by performing 1,728 haircuts and 932 other services such as colors and perms on other inmates at Taycheedah during Fiscal Year 2016.

Dental Laboratory Technician: Graduates of the Dental Laboratory Technician Program produced and repaired 472 dental prosthetics, worth \$10,934, for inmates housed in thirteen different DOC institutions and centers during Fiscal Year 2016.

HARRIS HALL COMMUNITY SERVICES

TCI has an inmate Community Service Program in Harris Hall that has established a partnership with a number of community agencies throughout the state. Community Service inmates sew scarves, place mats, totes, quilted blankets, quilt tops, table runners, wall hangings, wheelchair bags, hot pads, microwave bowl covers, coffee cup sleeves, aprons, crayon bags, and purses. Knit and crochet hats, scarves, mittens, socks, sweaters, diaper cover sets, and infant cocoons for many non-profit organizations. TCI donates goods to be sold, auctioned off or raffled to non-profit organizations for fundraisers. Approximately 18,720 inmate hours were worked in FY16 with items donated back to 30 local agencies and charitable fundraisers.

RECREATION

Recreational programming continues to be a valuable tool in the reduction of inmate idleness. Recreation periods and league play help build self-esteem, pride, and a feeling of accomplishment as goals are achieved. Programs such as Yoga provide a feeling of meditation and self-help, in which the participation continues to be at maximum capacity. The Simpson gym is accessible for all inmates, and is offered at various times Monday-Saturday. Outdoor recreation is offered during the spring-summer months. These programs continue to have a positive impact on our offender's rehabilitation. During FY16, total recreation activities attendance averaged 2,662 inmates per month.

HEALTH SERVICES UNIT (HSU)

HSU provides both onsite and offsite specialty care for a wide range of clinical conditions. HSU is open 24/7 to provide inmates access to services for emergency, urgent, chronic, routine, and scheduled health care appointments.

One HSU Manager and two HSU Assistant Managers; one having an education focus providing management of HSU staff and health care services administration. Additionally, one physician serves the Associate Medical Director for the Wisconsin Women's Correctional System and the Department of Corrections (position vacant at this time).

HSU continues to undergo many positive changes; TCI will be up for renewal NCCHC accreditation this next year. Currently, HSU remains accredited by The National Commission on Correctional Health Care (NCCHC) and four HSU staff members are certified as Certified Correction Health Professions (CCHP). Construction for the TCI infirmary will start March 2017.

PSYCHIATRIC SERVICES

Psychiatric Services is a component of the Health Services Unit (HSU) concerned with the assessment and treatment of inmates with psychiatric illness. This service is the primary prescriber of psychotropic medications. It works in close alliance with the Psychological Service Unit (PSU) regarding the assessment and treatment of mentally ill inmates. It works, similarly, with (HSU), integrating inmates' medical illnesses and treatment with their psychiatric conditions and treatment.

RECLASSIFICATION REVIEW COMMITTEE

This committee consists of a Bureau of Offender Classification and Movement representative along with TCI representatives from security and treatment disciplines. The committee is

responsible for reviewing the inmate's rehabilitative status, recommending security classification and institution placement recommendations.

ASSESSMENT & EVALUATION

The Offender Classification Specialist is responsible for reviewing the inmate's Judgment of Conviction, Criminal Complaints, Violation Information, and Pre-Sentence Investigations in order to make recommendations for programs, security classification and institution placement. During the initial classification process, a Correctional Offender Management Profiling for Alternative Sanctions (COMPAS) assessment is completed on all inmates that have not had a COMPAS assessment completed within the last two years or are incarcerated on a revocation with new charges. The results of the COMPAS assessment are then taken into consideration when assigning programming.

RECORDS

The Records Office is responsible for the admission, legal incarceration and proper release of all female offenders sentenced to prison. Judgments of conviction and court orders are followed and contact is made with the courts when judgments and orders are ambiguous. Release and discharge dates are accurately calculated for every sentence. The Records Office is responsible for the management of inmate legal, social service and visiting files, processing of intrastate and interstate detainers, scheduling inmate parole hearings, processing the transfer of inmate files, providing notary and civil services to inmates, maintaining inmate visiting lists, scheduling inmate file reviews, responding to open records requests, and the arrangement and coordination of professional visits, attorney and court phone calls and court videoconferences for inmates.

RELEASES				
	TCI	MWCC	REECC	TOTAL
TOTAL	374	90	362	826

TRANSFERS					
	TCI	MWCC	REECC	WRC	TOTAL
IN	692	99	298	50	1139
OUT	401	28	61	28	518

TCI ADMISSIONS	
ATR	26
DCC	5
NEW	316
VOP	304
ESV	162
MRV	15
PV	5
TOTAL	833

INMATE COMPLAINT REVIEW SYSTEM (ICRS)

ICRS is established pursuant to the Wisconsin Administrative Code DOC 310. The ICRS provides a process by which grievances raised by inmates may be investigated and addressed. Under the direction of the Warden, the Institution Complaint Examiner (ICE) investigates the issues raised by inmates and makes a recommendation to the Warden/Reviewing Authority regarding a decision on each complaint. The ICE is then responsible to ensure implementation of the Warden/Reviewing Authority's decision.

During FY16, TCI received and processed 2,210 inmate complaints. This total includes accepted and returned complaints.

COMPLAINT CATEGORY	NUMBER OF ACCEPTED COMPLAINTS
01 – STAFF	150
02 – CORRESPONDENCE	26
03 – DISCIPLINE	102
04 – MEDICAL	198
05 – PAROLE	3
06 – PERSONAL PHYSICAL CONDITIONS	53
07 – PROPERTY	219
08 – RULES	2
09 – RELIGION	2
10 – WORK AND SCHOOL PROGRAMS	38
11 – VISITING	31
12 – OTHER	132
13 – FOOD	9
14 – CLASSIFICATION	10
15 – COMPLAINT REVIEW SYSTEM	5
16 – DISCRIMINATION	0
17 – INMATE ACCOUNTS	27
18 – BCE	0
19 – HIPPA/BREECH OF CONF. HEALTH INFO	9
20 – STAFF SEXUAL MISCONDUCT	6
21 – INMATE SEXUAL MISCONDUCT	17
22 – DENTAL	7
24 – STAFF MISCONDUCT	11
25 – PSYCHOLOGY	4
26 – PSYCHIATRY	8
TOTAL ACCEPTED COMPLAINTS:	1,069

RELIGIOUS SERVICES/PROGRAMS

TCI provides a wide range of religious programming for all inmates. TCI facilitates Catholic, Eastern Religions, Humanist/Atheist/Agnostic, Islam, Native American, Pagan, and Protestant services. In addition to worship services, 15 unique religious and spiritual study groups are held weekly, bi-weekly or monthly. A dedicated team of over 231 volunteers help to provide all religious programming.

The inmate population as of 6/30/2016 reflected the following religious preferences:

- Catholic = 12%
- Eastern Religions = 3%
- Islam = 4%
- Jewish= Null
- Native American= 7%
- No Preference = 0.8%
- Other = 0.8% (Humanist/Atheist/Agnostic are included in this category)
- Pagan = 5%
- Protestant = 66%

In FY16 holy books, calendars, religious publications, and greeting cards, were available to inmates at no charge. (All materials were donated by outside sources or purchased with monetary donations.)

SECURITY & SAFETY

It is the goal of Security Department to provide a safe and secure facility for the public, staff and inmates as well as being a role model while maintaining professional conduct for TCI and the Department.

Visits

As an institution, we encourage visits from family members and significant others. We feel this is an integral part of inmates' rehabilitation and reintegration into the community. For FY 16, there were 9,953 visits and 17,699 visitors.

Laundry

The laundry at TCI runs with one officer and employs seven inmate workers. The seamstress sews DOC patches and chevrons on officer uniforms and mends and repairs inmate clothing and institutional items. The laundry officer also supervises one inmate for detailing the institution vehicles.

Recycling

The Recycling Program started in January of 2013 and is located in the Services Building. As an effort to go greener, the Services Building officer employs two inmate workers who are responsible for picking up recycled items from all the units and sorting them for processing by the recycling company. The Recycling Program has shown a savings of over a \$1,000 per month in the reduction of dumpsters.

Maintenance Officers

The Maintenance work crews consist of two correctional officers and 36 inmates. They are responsible for maintaining 27 acres of land inside the perimeter fence.



MILWAUKEE WOMEN'S CORRECTIONAL CENTER

615 West Keefe Avenue

Milwaukee, WI 53212

(414) 267-6101

Superintendent Pamela Zank



INTERESTING FACTS

Opened in:	2003
Number of Acres:	1 acre
Center Security Level:	Minimum & Minimum-Community Custody
Bed Capacity:	100
Current Population:	100 (as of 06/30/16)
Total Staff:	25

ACCOMPLISHMENTS

Buildings & Grounds

- Collaboration with TCI & REECC maintaining the center and resolving maintenance issues.
- New Maintenance staff member hired.
- Replaced old incandescent lighting on outside of building with new higher lumen LED lighting.

Business Functions

- Canteen Kiosk- touch screen operated ordering for inmate canteen was implemented.

Education

- Resource Room – contains GED prep materials, correspondence course applications, computers for developing resumes and cover letters. The resource rooms also offers Job-net; information regarding job seeking, employment related videos and basic legal resources.

Employee Services Program

- Committee sponsored donations of mittens, hats, gloves, blankets and knitted animal puppets to Children’s Hospital, Project Return and The Bradley Senior Center.
- Sponsored daily activities and events for staff during Corrections Employee Week.
- Staff organized and completed several donation drives for local charities by offering staff and inmates to purchase special meals from local restaurants.

Food Service

- Worked collaboratively with TCI and REECC to stabilize turnover of inmate workers within the department.
- The garden program for MWCC produced over 1, 500 pounds of various fruits and vegetables that were used in the Food Service Department.
- Several inmates obtained the ServSafe certificate from the ServSafe Program.
- Continued to produce 1,200 servings of baked goods for Milwaukee Secure Detention Facility to be used at seven meals a week.

Health Services Unit (HSU)

- Nursing services provided by LTE staff.
- Nurse Practitioner on site once a week.
- Alverno College Nursing Students provided the Health Re-entry Module.

Psychological Services

- Psychiatrist is on site four times monthly to prescribe and monitor medications.
- Current staffing of one 50% and one eight hours of LTE psychological staff are provided weekly at the facility.

Personnel

- Provided First Aid, CPR/AED and Suicide Prevention training to non-security staff.
- Training for social services staff for new programs and initiatives.

Security

- Provided training in large van operation certifications, Disruptive Groups, Train the Trainer and Active Shooter.
- Provided Suicide Prevention, POSC, First Aid, and CPR/AED training to all staff.
- Hired sergeant with strong background in Disruptive Groups.

Social Services

- Re-entry programming is an important component of inmate’s curriculum.
- Team Teal 365 provides presentation to inmates regarding empowerment and overcoming victimization.

Special Events

Many special events are hosted each year by a wide variety of volunteers and services for the inmates. A sample of some of the special events during FY16 include:

- My Sista’s Keeper
- Project Smiles
- Job Resource Fair
- “Working Women Can Succeed” professional fashion show
- Fitness Fun Day
- Team Teal events
- Drum circle
- Yoga

COLABORATION EFFORTS

Community Advisory Board (CAB)

MWCC is a member of the Milwaukee Secure Detention Facility (MSDF) Community Relations Board which meets quarterly.

RESTORATIVE JUSTICE

- Court Ordered Obligations - \$10,686.17
- Child Support - \$1,595.05
- Victim/Witness and DNA Surcharge - \$10,925.68
- Room, board and transportation collected - \$262,016.97

Community Services Projects:

FY16 has been another great year of opportunity for community service projects at MWCC. MWCC is constantly striving to find new and innovative ways for the women to give back to the Milwaukee community. During FY16, our inmates completed more than 1,500 hours of community service. Due to the hard work of our staff and inmates, MWCC was awarded the 2015 Volunteer Service Group of the Year award by the Salvation Army.

FY16 community service projects include:

- Crochet group – Donated various items (blankets, booties, sweaters, etc. for infants) to shelters and the Salvation Army.
- Victim Rights Week – Inmates participated in making posters that were displayed around the facility.
- Domestic Violence Week – General population inmates and ERP participants made ribbons to be worn by various groups/individuals during Domestic Violence week.
- Salvation Army –
 - Made bag lunches for “Feed the Kids” program
 - Prepared donated coats for families in need
 - Wrapped and prepared shipment for the “Prison Toy Program”
 - Sorted, prepared, and set up for the “Christmas Feast”
 - Filled backpacks for the “Backpack Program”
 - Sorted, prepare, and set up for the “Christmas Toy Program.”
 - Set up for Salvation Army banquet
 - Completed various paper art projects (cards, flowers, etc.) for kids and families that are moving into their own home from the Salvation Army Emergency Lodge.
- Hunger Task Force – planting seeds in the greenhouse, planting, watering and weeding in the fields, harvesting crops from the fields and orchards and trail building and maintenance.
- Club Kids of Milwaukee – various donations for children in the urban Milwaukee area.
- Working with the Milwaukee Department of Neighborhood Services and their anti-graffiti program. Our inmates work to paint over graffiti in many locations around the city.
- Chop Shop – working with a local church to cut and bag fresh vegetables for needy families.

VOLUNTEERS

Alcoholics Anonymous
Amazing Grace Prison Outreach
Asha Social Services
Dominican Center
Drug-Out Spiritual Support Group
East Brook Church
Faith at Work
Greater New Birth
Holy Cathedral Church

Holy Temple First Born Church
Holy Redeemer
Horizon Healthcare
Narcotic's Anonymous (NA)
Park Lawn Church
Project Return
St. Marks A.M.E.
St. Martin DePorre
Word Center

PROGRAMS

Earned Release Program (ERP)

ERP is a five month moderate/high risk Cognitive Based Intervention Substance Abuse Program. During FY16, 38 of the 40 enrolled inmates successfully completed the program. ERP consists of the following components:

- CIBSA
- Moving On
- Anger Management
- Parenting
- Seeking Safety
- Connections
- Epictetus
- Relationships
- Advanced Social Skills

ASHA (a KiSwahili and Indian word meaning “Life” and “Hope) Family Services

Sister Circle members will learn, problem-solving and explore issues including past histories of domestic abuse and sexual assault victimization; substance abuse addictions, grief and anger as well as family issues via spiritual and cognitive-based intervention and peer support counseling. Sister Circle group members use each other as a source of positive support and encouragement during their time of incarceration.

Work Release

- The purpose of the Work Release Program is to successfully reintegrate inmates into the society by helping them develop job skills, positive work ethics and self-sufficiency skills.
- Ability to pay child support, restitution and other court ordered obligations.
- Prepares for release by saving money.
- Becomes a tax paying member of the community.
- Work Release Program employs between 20 to 40 inmates working in different capacities throughout the nearby communities. These jobs are in various fields, such as industrial, food service, hair care and customer service.

Education

- Tutoring (Inmate volunteer tutors)
- GED/HSED Preparation
- UW Platteville Correspondence Courses
- Blackstone Career Institute Correspondence Courses
- Financial Literacy
- Equal Employment Opportunities Commission

Education Release Program

Working with MATC and WRTP to provide educational opportunities and job skills for inmates

- Industrial – CNC program – inmates attended classes at MATC (Milwaukee Area Technical College) for a certificate in CNC (Computer Numerical Control).
- WRTP/Big Step – apprenticeship programs

Pre-Release Curriculum

The following classes are offered to aid inmates in their reentry efforts:

- Employment
- Family Support
- Health
- Transitional Prep
- Transportation
- Wellness

ROBERT E. ELLSWORTH CORRECTIONAL CENTER

21425-A Spring Street
Union Grove, WI 53182-9408
(262) 878-6000

Superintendent Michelle Hoffman



INTERESTING FACTS

Opened in:	1989
Number of Acres:	40 acres
Center Security Level:	Minimum & Minimum-Community Custody
Bed Capacity:	376
Current Population:	390 (as of 06/30/16)
Total Staff:	135

ACCOMPLISHMENTS

Buildings & Grounds

- Outside inmate grounds crew mowed 27+ acres and maintained four large vegetable gardens consisting of tomatoes, green peppers, onions, cucumbers, squash and cantaloupe. Inmates learned how to plant, care for and harvest produce. The harvested produce was utilized in food service in preparation of meals. The inmate work crew maintained grounds and up keep of the flower beds.
- 3rd section of inmate shower repairs project completed.
- Inmate photo token program started.
- New direct digital controls and energy management system installed for heating, ventilation, and air conditioning.
- Completed 1,339 work orders:
 - Facilities Repairs – 822
 - Mechanical/HVAC – 118
 - Plumbing – 223
 - Electrical/Electronic – 176

Education

- 91 HSED components completed.
- Averaged 32 HSED students per month, with a total of 424 students enrolled during the year, with three HSED teachers.
- 9 GED/HSED students received their diplomas.
 - Title 1 Students: 25
 - SPED Students: 12

- Averaged 14 vocational students per month with one vocational instructor. (Note: Vocational instructor was out on medical leave for 4 months)
- 202 vocational credits received; 10 vocational graduates.
- Three students enrolled in correspondence courses.
- 327 students enrolled in teacher-taught re-entry programs.
- 217 inmates participated in Thinking For a Change; 54 completed Thinking For a Change.
- 139 participated in PSD Programming and 88 completed PSD Programming.

Employee Services Program (ESP)

The ESP Committee involves various security and non-security staff to sponsor events for all staff to participate throughout the year. Several events have been sponsored:

- Center wide participation in food drive/turkey drive for local food pantry.
- Assisted with the Staff Holiday Potluck.
- Organized fund raisers each month with staff for Correctional Employee Week. Purchased food and prizes for employees.

Food Service

- Served 424,299 meals in FY16 at an average cost of \$.70 per meal.
- The garden program produced 4563 lbs. of various fruits and vegetables.
- Added one more garden plot for a pumpkin patch.
- The three greenhouses and indoor garden center for seed starting we have the capability to grow over 200 flats of vegetables and/or flowers at one time, which could mean up to 8,000 individual plants.

Health Services Unit (HSU)

- HSU unit upgrade. Additional exam rooms added with new counters, cabinets and equipment installed.
- Women's Health Week.
- Computer and scheduling programs instituted that improves continuity of care and decreased errors.
- Chronic Care Clinics.
- Monthly meetings to maintain continuous quality improvement.

Security

- Provided training to all staff on Principles of Subject Control (POSC), CPR/AED, WICS, Conduct Report Writing, Report Writing, and Suicide Prevention.
- Attended training on PREA, Security Threat Groups, and Incident Command System.
- Unit D Opening underway. Unit will house 84 ERP inmates.
- Conducted several volunteer orientation training sessions.

Expansion

What used to be Southern Oak Girls School was reopened as Unit D housing unit at REECC. This new unit houses 84 ERP inmates. The C Unit, which used to be for ERP and GP inmates, is undergoing renovations and will become our new intake unit. Once complete, this unit will be able to house 143 inmates.

COLLABORATION EFFORTS

Community Relations Board

The Racine Area Community Relations Board (RACRB) meetings are held bi-annually. This meeting combined Department of Corrections facilities in the Racine and Kenosha Counties that include Racine Correctional Institution (RCI), Racine Youthful Offender Correctional Facility (RYOCF), Robert E. Ellsworth Correctional Center (REECC) and Kenosha Correctional Center (KCC). The purpose of RACRB meetings is to enhance positive communication, public education and advocacy for issues relevant to the operations of institutions/centers.

RESTORATIVE JUSTICE

- Court Ordered Restitution Collected - \$14,521.68
- Child Support - \$12,227.65
- Victim/Witness and DNA Surcharge - \$25,545.61
- Room, Board and Transportation collected - \$204,749.31

COMMUNITY SERVICE

Helping Hands Community Service program provides inmates with the opportunity to give back to the community. Helping Hands has donated Christmas stockings, baby receiving blankets, book bags, teddy bears and quilts to various organizations. Other non-profit organizations such as Women's Resource Center, Wisconsin Correctional Association, Correctional Education Association, Partner's in Giving and Special Olympics received quilts for their fund raisers. A quilt that was donated to Stop Child Abuse and Neglect program was raffled off and raised over \$600 for the program. Our partnership with the Union Grove American Legion Auxiliary has also continued. The Auxiliary provides coupons that inmates cut and sort. These coupons are then returned to the Auxiliary who send them around the Globe for use by service members at their on-base military store. During FY16, an average of ten women per day for 30 minutes to an hour participated in cutting coupons. The American Legion Auxiliary estimates that \$2,000,000 in coupons has helped service members within the last year.

Women Incarcerated Giving Back (WIGBAC) Program

Inmates crocheted and knitted items such as blankets, sweaters, etc. for nursing homes, hospitals, churches, schools and other charitable events upon request.

Adopt a Highway Program

Inmates picked up litter along highways to maintain the environment.

VOLUNTEERS

Alcoholics Anonymous
Alpha Group
Catholic Archdiocese of Milwaukee
Christian Faith Fellowship
Gamblers Anonymous

Heart of Worship
Jehovah's Witnesses
Joy Ministries
Narcotics Anonymous
Project Return

PROGRAMS

Treatment Programs

“A Look Inside” is a 90 day Alternative to Revocation (ATR) program that uses a multi-faced approach to help participants gain insight into one's own destructive behaviors and promote positive life skill void of criminal activity.

PROGRAM PARTICIPATION AND COMPLETIONS

Program	Number of Participants	Number of Program Completions
Anger Management	5	4
CGIP T4C (GP)	34	33
Parenting (GP)	26	19
Violence in Relationships	21	17
Earned Release Program (ERP)	240	199
ATR Program “A Look Inside”	35	31

Earned Release Program (ERP)

The ERP was revised from a six month intensive treatment program to five month moderate/high program in April 2015. REECC also added a four month low risk ERP program to accommodate inmates who score low risk on the COMPAS Assessment. Using the Evidence based programing Cognitive Based Intervention Substance Abuse (CBISA).

Work Release Program

Inmates who attain the minimum community custody security level are eligible for work release. The purpose of the work release program is to reintegrate inmates back into the community while teaching them job skills, work ethics and supplying them with the financial support they will need to succeed. In the past year, an average number of 40 inmates were on daily work release placement in the community, a 5% decrease from last fiscal year. The Center also provided inmate work crews averaging about six inmates for Racine Youthful Offender Correctional Facility (RYOCF) and eight inmates for Lakeland Animal Shelter (LAS) facilities.

Dress for Success

The Young Women’s Christian Association (YWCA) Southeast Wisconsin operated Dress for Success Racine at the Regency Mall location. Dress for Success Racine is an affiliate of Dress for Success worldwide, a global non-profit organization that promotes the economic independence of disadvantaged women by providing professional attire, a network of support and the career development tools to help them thrive in work and in life. Inmates were invited to the presentation and work release inmates were invited to participate in the event.